

TENDER NOTICE NO. A (01)/PSEB/2020-89
HIRING OF THE SERVICES AGAINST REPAIR & MAINTENANCE OF UPS'S WITHOUT PARTS
FOR THE DATA NODE OPERATIONS IN PAKISTAN

Pakistan Software Export Board (Guarantee) Limited invites sealed bids from all the eligible reputed vendors registered with Income Tax and Sales Tax departments for the provision of Repair and Maintenance service for UPS's without parts for Data Node operations in different cities of Pakistan. The following services are required from the vendor during the contract period:

- a. The contractor will provide a bi-monthly (occurring every two months) preventive repair and maintenance services for the under-contract UPS's to keep the equipment operational and submit the status report as well. The emergency service call(s) will also be responded by the contractor in a very swift manner (less than 1 hour to be on-site) to minimize the downtime (no extra payment will be made).
- b. Preventive maintenance will include thorough testing of all UPS components including the cleaning, blowering, grounding, battery status checking with battery tester, cleaning of batteries connector etc.
- c. In case of UPS failure due to any reason, the contractor will provide a backup UPS in working condition until the subject UPS is repaired without any additional cost.
- d. In case of battery failure due to any reason, the contractor will provide a backup UPS including battery/batteries in working condition for a working period of seven days without any additional cost. 7 days condition is for the provision of backup due to battery failure only.
- e. The contractor will be responsible for the repair and maintenance services (without parts) of UPS's during the contract period. PSEB shall only pay the cost for the faulty part(s) to be replaced.
- f. The contractor shall be responsible to arrange and bear the transportation cost to move the faulty equipment for repair and maintenance in their workshop.
- g. The contractor shall be responsible for testing of new UPS purchased by PSEB at any station without any cost. The vendor shall be responsible to arrange artificial load for testing if required (without any cost).
- h. The list of station-wise UPS's that fall under this repair and maintenance contract is as under.



ADMINISTRATIVE OFFICER
PAKISTAN SOFTWARE EXPORT BOARD
2ND FLOOR, EVACUEE TRUST COMPLEX,
AGHA KHAN ROAD, F-5/1, ISLAMABAD
TELEPHONE: 051-9204074, FAX: 051-9204075



Sr. No.	UPS Brand	Capacity	Qty	Battery Bank	No. of Batteries & rating	Location	Remarks
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ISLAMABAD

1	GPS	6KVA	1	Yes	16 x 12V 18 AH	STP ETB	In Use, Operational
2	Maestro	6KVA	1	Yes	20 x 12V 18 AH	STP ETB	In Use, Operational
3	Ablerex	6KVA	1	Yes	20 x 12V 18 AH	STP ETB	In Use, Operational
4	APC	1KVA	1	Yes	2 x 12V 65AH	TF Complex	In Use, Operational
5	APC	1KVA	1	Yes	2 x 12V 65AH	STP KSL	In Use, Operational
6	APC	3KVA	3	Yes	16 x 12V x 9AH	STP KSL	In Use, Operational
7	APC	1KVA	1	Yes	2 x 12V 100AH	STP Maridi-an Mall RWP	In Use, Operational
8	APC	10KVA	2	Yes	32 x 12V-5AH	STP KSL	In Use, Operational

ABBOTABAD

1	Duche Power	1KVA	1	Yes	2x 12V 150AH	ITP, Qayum Plaza ABBT.	In Use, Operational
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PESHAWAR

1	Duche Power	1KVA	1	Yes	2x 12V 150AH	Hostel Building, PTCL Training Center, PSH	In Use, Operational
2	APC	1KVA	1	Yes	2 x 12V 65AH		In Use, Operational

LAHORE

1	Ward	6KVA	1	(Built in)	20 x 12V 7 AH	STP SCL	In Use, Operational
2	APC	2KVA	1	Yes	12 x 12V 7 AH	STP SCL	In Use, Operational
3	APC	6KVA	1	(Built in)	16 x 12V 6 AH	STP AIC	In Use, Operational
4	John CHIN	6KVA	1	Yes	16 x 12V 12 AH	STP AIC	In Use, Operational
5	APC	6KVA	1	Yes	16 x 12V 6 AH	STP AIC	In Use, Operational
6	Ideal	3KVA	1	Yes	8 x 12v 18 AH	STP AHIL	In Use, Operational

KARACHI

1	Invt HT1102SX	3KVA	1	Yes	24 x 12V 7AH	STP Tariq Center	In Use, Operational
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Terms and Conditions

1. The contractor will be bound to sign an agreement with PSEB management covering the above-mentioned requirements.
2. Initially, the contract will be awarded for One (01) year and it may be subsequently extendable as per mutual understanding with the selected vendor for a further period of maximum one year subject to satisfactory performance. It can be terminated by PSEB at any time with sixty (60) days advance notice and without assigning any reason.
3. The quoted bids must be submitted in the sealed cover mentioning tender for “Annual Service Contract for Repair and Maintenance of UPS’s Without Parts” including a combined copy of the Technical & Financial Proposals.
4. Prices quoted must remain firm for acceptance up to 90 days from the date of its opening.
5. The quoted price should be in Pak rupees and inclusive of all applicable taxes. Prices quoted without any tax remarks will be treated as inclusive of all applicable taxes. Any change in Government duties or taxes shall be borne by the successful bidder(s).
6. Bidders must submit 2% of the total tender value as earnest money in the shape of Pay Order/Demand Draft in the name of Pakistan Software Export Board; Bids without/short in earnest money will be rejected.
7. Payment will be made through cheque after successful completion of every six (06) months period on submission of test/visit reports duly signed by PSEB designated officer after every two (02) months.
8. During the time period of agreement if PSEB purchases new UPS’s (Up-to only two (02) UPS’s in each station) the contractor will also be responsible to manage the services and maintenance activities of those newly added/purchased UPS’s.
9. The complete sealed bids should be submitted **on or before October 27, 2020, at 3:00 P.M, which will be opened on the same day at 03:30 PM** in the presence of participating bidders or their authorized representatives at the following address given below.
10. Any quoted bid received after the closing time for submission of bids shall not be entertained.
11. The lowest financial bid conforming to 100 % compliance with the PSEB requirements will be awarded the contract.

Note:- There is no Prescribed bidding document fee.



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